

HUBBARD COMMUNICATIONS OFFICE
Saint Hill Manor, East Grinstead, Sussex.
(Re-issued HCO LA)

HCO Secs. HCO POLICY LETTER OF OCTOBER 7, 1961
Assn. Secs
Org. Executives only

FRIDAY CABLES

Do not send on any Friday cable enthta to Saint Hill. It arrives overnight on Saturday morning. Only I am here. There is no office staff present at Saint Hill on Saturday or Sunday. There is only myself.

When you send off a night letter full of emergency on Friday it arrives on Saturday.

There is no way to care for it. You are not in the office. I cannot contact you. There is nobody here to gather documents, type letters, run telexes or mail letters.

You couldn't figure a better way to throw the wheels out of gear.

On three of the last four consecutive Saturdays I have received cables containing a demand of violent fast action. All right, what the hell, you're not on deck, there's nobody here except myself. I have to spend all of Saturday and sometimes Sunday catching balls somebody has dropped.

The data in these cables was in each case known fully on Thursday or could have been sent early Friday by fast rate. Some staff would have been here to give a hand.

Of course, there's a much better idea. Get some order into things, stop dropping the ball and having emergencies.

All emergencies stem from omission of action at a proper time. Do things right when they should be done and emergencies do not occur.

L. RON HUBBARD.

LRH:md:bg
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